

# Are you travelling with your four-legged friend?

We inform you that a **daily supplement of € 10,00 applies for each pet**

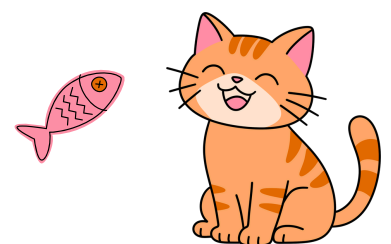


Your four-legged friends will always find a little **welcome gift** waiting for them, along with their own cozy corner in the room complete with **bowls and a pet bed**



Pets are not allowed in the restaurant during meals included in the breakfast, half board or full board treatments. In exceptional cases, and upon request, meals may be served at the hall bar so you can enjoy them in the company of your pet. *For à la carte dining in the restaurant, pets are always welcome*

**We kindly ask that your pet is covered by an insurance. At the check-in, you will also be asked to sign a responsibility release form for any potential damage to people or objects, attached to the hotel regulations and the guidelines designed to ensure a pleasant stay for everyone**



### Rules for the acceptance of your pets

After some unpleasant events, we are forced to adopt a new protocol for the acceptance of animals and their owners

Our hotel has always accepted animals (dogs and cats) and since we desire to continue to do that, we ask for your collaboration in order to guarantee a pleasant stay without worries for you and all the other guests of the hotel.

For the respect of the other guests and for the common hygiene rules, we ask the owners to kindly respect the following rules and guidelines:

- In our hotel pets are accepted only upon notice (maximum 2 of small-medium size or 1 of big size for each room).
- **The extra free requested for every animal is € 10.00 per day**
- It is not allowed to introduce aggressive dogs or with a behavior issues, independently from the size or the breed
- All the dogs in the hotel must be ensured, the owner must be able to prove it at the time of the arrival
- Dogs are allowed in every common area of the hotel but they aren't allowed inside the spa
- Dogs of all sizes **are not allowed** in the restaurant for breakfast, lunch and dinner. It is possible to have breakfast with your pets only at the bar of the hotel
- In the common areas of the hotel, animals must be kept on a leash or in a kennel
- Dogs are not allowed to get on armchairs, beds and sofas: if that happens, we reserve the right charge an extra fee to the room in order to cover the costs for the extra cleaning of the room. If it is necessary, please ask the staff blankets or sheets to put on the furniture and on the floor
- For safety reasons and to assure the comfort of your pet, the cleaning staff will not clean your room if your animal will be left unattended inside. We kindly ask you to contact the maid to inform her about the right time for the room cleaning
- **Pets owners are fully civilly and penally responsible for the damages to objects or people that could be caused by their animals**
- **The owners** must avoid prolonged barks and extremely effervescent behaviors of their dogs
- The behaviour of the animal must be managed by the owner in order not to disturb other guests (be careful about the possible presence of other animals). An animal that bothers any of our clients or other people in the hotel, will have, on request, to be calmed and moved away

## RESPONSABILITY RELEASE FORM

The undersigned \_\_\_\_\_

As owner of the pet \_\_\_\_\_

(identification of the animal: breed, size, microchip)

for the stay at Hotel Flora in the period \_\_\_\_\_

### DECLARES

- To take the responsibility in case of any damage to objects or people caused or attributable to the aforementioned animal and at the same time to exonerate Hotel Flora from any responsibility attributable to the behaviour of the aforementioned animal
- To fully take the custody of the aforementioned animal in every moment of the stay at our hotel/ sharing it eventually with possible other guests of the same room
  - To have read and understood the content of the hotel regulation, committing to respect it for the well-being of the animal and the safeguard of the facility and the other guests of the hotel
- To have inspected room n° \_\_\_\_\_ to find no evidence of damages and to accept it as seen and liked
- To be aware of being in any case responsible, civilly and penally, for the custody of the aforementioned animal
- To agree to be contacted and be informed within 24 hours after the check out and to fullfill the payment of any possible damages found during the rearrangement and cleaning of the room where the stay took place

Livigno, \_\_\_\_\_

In faith,

Mr / Mrs \_\_\_\_\_